

# Maintenance Matters

How to keep  
your Vinyl  
looking Vibrant

# Why use maintenance products?

1. Cleaning your floor with the recommended maintenance products is easy and efficient.
2. Protect your floor's beautiful original character. With the maintenance products you avoid build-up: dirt and unhygienic residues are removed at a glance.
1. 3. You safeguard your floor's guarantee by using the maintenance products!
3. The products are specifically developed for and tested on vinyl floors, so you can be sure you are giving your floor the right maintenance.
4. With the cleaning products you are making a conscious choice for your home and the planet: our products were developed with sustainability in mind.

This laminate has a sealed surface which means bacteria cannot accumulate on the floor. This makes it very hygienic and easy to clean!

## THE MAINTENANCE PRODUCT RANGE

### Floor cleaner 1 L or 2 L

QSCLEANECO1000

QSCLEANECO2000

- Biodegradable product
- Protects your floor
- Developed for floors

Laminate, Vinyl and lacquered Parquet

### Spot cleaner 250 ML

QSSPOTCLEAN

- Biodegradable product
- Removes the most persistent stains
- Developed for floors

Laminate, Vinyl and Parquet

### Cleaning kit

QSSPRAYKIT

- Spray function
- Refillable reservoir
- High-quality microfiber mop, machine washable up to 60°C

## **Cleaning mop**

QSSPRAYMOP

- High-quality microfiber mop
- Machine washable up to 60 °C
- Developed for floors

Laminate, Vinyl and lacquered Parquet

## **Repair kit**

QSREPAIR

- Easily repair damaged floors
- Colour chart available for a perfect match with each flooring

These cleaning products are available at your local dealer or online.

# That magic moment

## *The first cleaning after installation*

When you buy this flooring, everything has been taken care of. No extra finishing layers or protection required. Did you choose a floating installation? Then you're already good to go! If you chose a glued-down installation, make sure you let the glue fully dry according to the curing time mentioned in the instructions.

However, once you've finished the installation, you might want to get rid of the dust and enjoy your brand-new floor in all its glory.

## *The first thorough cleaning after installing your floor or Stair Covers:*

1. Remove all coarse dirt with a soft broom and a dustpan.
2. Vacuum your floor thoroughly or mop it with a dry microfibre cloth. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
3. Get rid of any stubborn dirt as indicated in the dirt removal guide on page 7.
4. Fill the bottle of your Cleaning kit with water and approximately 3 teaspoons of the Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
5. Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well.
6. After that, wipe your floor again until it's entirely dry.
7. Start enjoying your squeaky clean, brand-new floor.

# The vinyl beauty routine

## Cleaning instructions for Vinyl Flex

### **Weekly cleaning: dry**

For regular maintenance, we recommend using a vacuum cleaner or a dry mop once per week. Its special fibres have a high dirt-absorption capacity.

### **Monthly cleaning: slightly damp**

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor.

1. Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
2. **Residential cleaning:** fill the bottle of your Cleaning kit with water and approximately 1 teaspoon of the Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
3. **Intensive cleaning of persistent dirty floors:** fill the bottle of your Cleaning kit with water and approximately 3 teaspoons of the Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
4. Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.

## Cleaning instructions for Vinyl floor and Stair Covers

Vinyl floors are 100% waterproof thanks to their water-repellent coating and watertight click system. This means you can clean them with a wet cloth without worry! Make sure you remove any spills immediately though.

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### **Monthly cleaning: slightly damp**

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1. Vacuum or mop your floor thoroughly. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
2. Residential cleaning: fill the bottle of your Cleaning kit with water and approximately 1 teaspoon of the Floor cleaner. Fill a bucket with clean water for rinsing out your mop.

Intensive cleaning of persistent dirty floors: fill the bottle of your Cleaning kit with water and approximately 3 teaspoons of the Floor cleaner. Fill a bucket with clean water for rinsing out your mop.

3. Start mopping. Rinse your mop in the bucket containing clean water. Then wipe your floor again until all the water is gone.

## Cleaning machine

A single disc cleaner or a scrubber-dryer machine can be used for Alpha Vinyl floors. The recommended cleaning machine must be a low speed, small and compact machine aimed for light daily cleaning. It should weigh less than 50 kg, so medium, large or ride-on machines are not recommended.

Also, high pressure cleaners should be avoided. Use a soft fibre brush or a white/red pad with a pressure between 15 and 30 kg. The water temperature can be maximum 45°C and may not be applied under pressure. Make sure to use single disc cleaners at low speed to avoid polishing.

You can also use a steam cleaner on these floors, if you use an appropriate cloth that covers the steam openings to avoid direct contact with your floor. The cloth makes sure heat and steam are evenly distributed, avoiding condensation on the floor. Be sure to always use it at low power. Clean in the direction of the length of the planks and don't hold the device too long on the same spot. Check the steam cleaner manufacturer instructions for detailed info.

After cleaning, all moisture needs to be wiped off the floor with a dry mop or a wet vacuum cleaner.

Scrubbing or stripping machines are not allowed, as your vinyl floor should not be polished or waxed.

# No stain too strong

## Our dirt removal guide

Muddy footprints, a spill or a nasty cut, sometimes life happens and your vinyl floor gets the marks to prove it. But don't panic: you can usually fix it!

However, different types of stains require a different approach. That's why we've compiled this handy guide for you. For every stain, keep in mind to not rub too hard on one spot and be especially careful on the bevel lacquer.

## How to use the Spot cleaner

Spray the Spot cleaner directly on the stain and leave to soak for up to a maximum of 5 minutes and rub firmly with a clean cloth\* to remove the stain. For floors with deep structures, use a soft brush.

**Repeat the process if necessary.**

TYPE OF DIRT	HOW TO REMOVE STAINS?
Local staining	Apply the Spot cleaner to the stain.
Chocolate, ketchup, mustard, fruit juice, drinks, wine	Remove stains as fast as possible with a moist cloth*. Use the Floor cleaner thinned in lukewarm water (3 teaspoons per 300 ml water).
Grease, frying oil	If the stain has hardened: gently scrape off. Then apply the Spot cleaner to the stain.
Rubber marks	Apply the Spot cleaner to the marks.
Bodily fluids (blood, urine ...)	Remove with a moist cloth* as fast as possible. Then apply the Spot cleaner to the stain.
Nail polish, shoe polish, lipstick, tar, etc.	Apply the Spot cleaner to the stain.
Permanent marker, paint,	Apply the Spot cleaner to the stain.
Candle wax	Leave to harden, then gently scrape off.
Chewing gum	Gently scrape off. Then apply the Spot cleaner to the stain.
Dull-looking floor	Use the Floor cleaner as described on page 5 (intensive cleaning).
Greasy residue	Use the Floor cleaner as described on page 5 (intensive cleaning).
Gouges or deep scratches	Use the Repair kit. This kit includes a melting knife, sanding pads and 7 wax blocks, guaranteeing an invisible floor repair.

\* We advise to use a white cotton cloth.

## Tips & Tricks

1. Sand, stones, furniture ... **there are a lot of ways to scratch your floor. Make sure you take some precautionary measures:** lift your furniture instead of dragging it, place felt pads under them, use office chairs with soft wheels and a suitable desk mat, make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
2. **Install a doormat in rooms that are accessed from outdoors,** to minimize cleaning and to protect your floor. Make sure the mat is large enough and is cleaned regularly.
3. We advise you to **choose products that are recommended:** they are designed to be perfectly compatible with our vinyl floors.
4. Always **follow the instructions on your maintenance products.** Using too much cleaning product can lead to a greasy residue on top of your floor.
5. **Do not use impregnated disposable cloths.** These often contain oily products that attract dust and may stain your floor.
6. **Never use natural soap detergents.** They will leave a sticky film on the surface which will collect dust and dirt that will be difficult to remove. The same for cleaning agents containing abrasive particles, these can matt down the surface of your floor.
7. **Mop your planks or tiles lengthwise** to avoid drying streaks.