

# **Plant Fibre Care & Cleaning Guide**

- Prevention is better than cure; we strongly recommend that all our floorcoverings should be treated with Intec stain protection. Please see separate pdf for full details. Intec can be applied at our warehouse but can also be sprayed on after the floor covering has been fitted.
- The use of a barrier mat or door mat is always recommended at the entrance of premises to help reduce the amount of dirt walked into a room.
- Vacuum your natural floorcovering regularly (at least two to three times a week) with a cylinder type vacuum cleaner i.e. suction only. The use of a beater bar is not recommended as this can damage the floor covering by pulling at the weft. Vacuum slowly and thoroughly. Continue to vacuum regularly.

### **Plant Fibre Cleaning:**

- We strongly advise against the use of traditional carpet cleaning products as these can permanently damage your carpet.
- For spot stains use kitchen towel to blot up the excess ASAP to prevent them from becoming permanent and then apply a natural flooring specialist dry cleaning product by Host. This product can be ordered by calling the retailer you bought the carpet from.

### **To Clean a Dry Spot:**

1. Place a small handful of Host cleaner over the spot.
2. Using the special brush gently brush Host cleaner through the carpet.
3. Brush in all directions, north/south and east/west. Don't scrub, be patient; let the Host cleaner do the job.
4. Leave to dry and then vacuum.
5. Wash out the brush under warm water.

## To Clean a Wet Spot:

1. Blot the spot with a clean absorbent white towel or clean white paper cloth.
2. Continue until no more liquid or colour transfers from the spot onto the cloth.
3. Brush in a small amount of Host sponges carpet cleaner using the special brush. 4. Brush in all directions as above and then sprinkle the area with an additional amount of Host sponges.
4. Do not scrub; let the Host cleaner do the job. Let the host sponges rest on the area for ten minutes and then vacuum up the sponges.
5. If traces of the spot remain, use the Host spot remover sparingly on a white towel and dab into the spot.

Repeat steps 2 to 4 if necessary.

Wash out the brush under warm water.

### **Please be aware:**

Natural floor coverings should never be steam or wet cleaned. Should you need a large area to be cleaned please call the sales office on 01548 436401 and they can put you in touch with a professional contract dry cleaner.

Natural fibres such as sisal and seagrass contain natural colouring that is not colour fast and some colour loss can occur. Usually this is slight and much more acceptable than the spill or soiled area.

If in any doubt carry out a test with Host in an inconspicuous area of the floor covering first.

Occasionally, Host Sponges will have a bleaching effect on natural floor coverings if left to dry on the floor covering for more than 10 minutes.